



CUSTOMER PORTAL

Registration Dealers

APRIL 2019



Portal Registration



Login to your account

EMAIL ADDRESS

PASSWORD

SIGN IN

Don't have an account? [Sign up now](#)

By submitting this form, you agree to FLIR's [Terms of Service](#), [Cookie Policy](#) and [Privacy Policy](#).

1. Enter the following web address into your web browser:-

<https://customer.flir.com>

2. Click 'sign up now' button

Note - the email address used will be used to send all Portal communication

Create an account - 1



Create an account

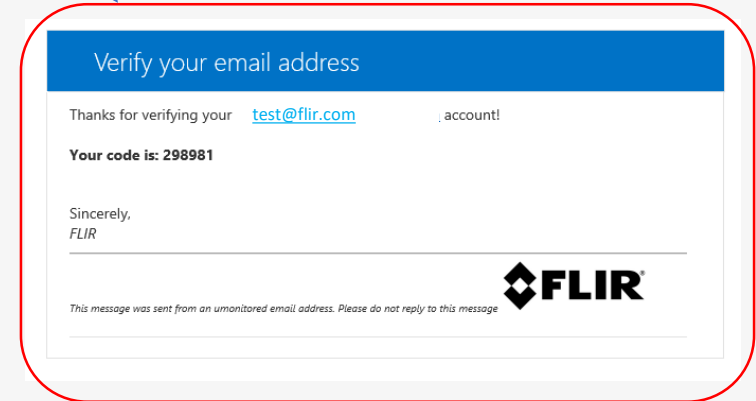
STEP 1
EMAIL ADDRESS

SEND VERIFICATION CODE

BACK

By submitting this form, you agree to FLIR's [Terms of Service](#), [Cookie Policy](#) and [Privacy Policy](#).

1. Enter your email address
2. Select verification code
3. You will receive the verification code in your email inbox



STEP 1
EMAIL ADDRESS

VERIFICATION CODE

VERIFY CODE

ⓘ Enter code from verification email to complete sign up.

BACK

4. Enter the verification code
5. Select verify code

Create an account - 2



Create an account

STEP 2
NEW PASSWORD

CONFIRM NEW PASSWORD

FIRST NAME

LAST NAME

COUNTRY/REGION

CONSENT

FROM TIME TO TIME, WE MAY LIKE TO CONTACT YOU ABOUT OUR PRODUCTS AND SERVICES, AS WELL AS OTHER CONTENT THAT MAY BE OF INTEREST TO YOU.

YES

NO

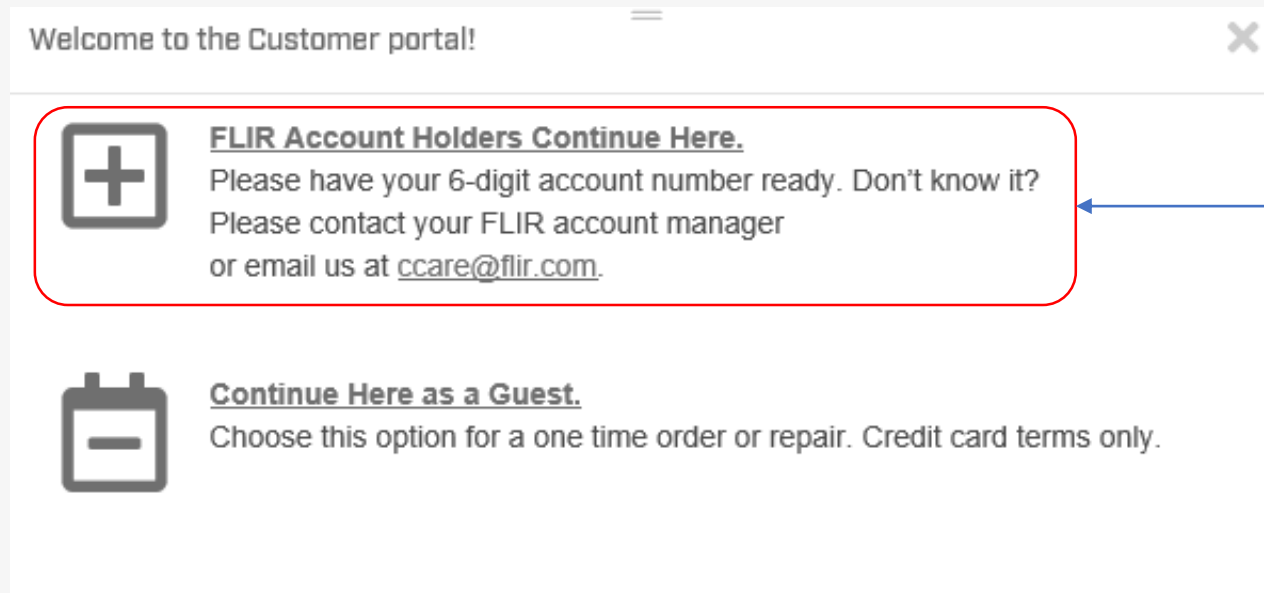
CREATE

BACK

1. Create a password & repeat to confirm
2. Fill in name fields
3. Select country/region from drop down list
4. Select appropriate consent (Yes or No)
5. Click "CREATE"

By submitting this form, you agree to FLIR's [Terms of Service](#), [Cookie Policy](#) and [Privacy Policy](#).

Request Access to Partner Section - 1



Dealers, Distributors, Integrators or OEMs with FLIR accounts should always request to join the portal as FLIR Account Holders

Please click on “FLIR Account Holders Continue Here”

- You require your FLIR company 6-digit account number / customer number
- Can be found on an order / invoice
- Or contact your FLIR account manager
- Or email ccare@flir.com

Request Access to Partner Section - 2

CONTACT INFORMATION

Owner Name	A N Other	Address Line 1	<input type="text" value="123 Any Street"/>
E-Mail Address	test@flir.com	Postal/Zip Code	<input type="text" value="AB34 5FG"/>
Phone	<input type="text" value="+44 1234 567890"/>	City	<input type="text" value="Anywhere"/>
		County/State	<input type="text" value="Anyplace"/>
		Country	<input type="text" value="United Kingdom of Great Bri"/>

1. Check and add contact details

ACCOUNT DETAILS

Customer No	<input type="text" value="612345"/>	Company Name	<input type="text" value="Test Company Inc,"/>
--------------------	-------------------------------------	---------------------	--

2. Enter Customer Number

3. Enter Company Name

<input type="button" value="REQUEST ACCESS"/>	<input type="button" value="CANCEL"/>
---	---------------------------------------

4. Click "REQUEST ACCESS"

Request Access to Partner Section - 3

Request Access to FLIR Partner Section

This area is for dealers, distributors and partners to FLIR.

To obtain access, please enter your account number on this page and submit a request.

Staff will review your request and give you permissions.



Request successfully added.
Staff will contact you after approval.

ACCOUNT DETAILS

Email

Test@flir.com

Customer No

612345

Company Name

Test Company Inc.

REQUEST ACCESS

CANCEL

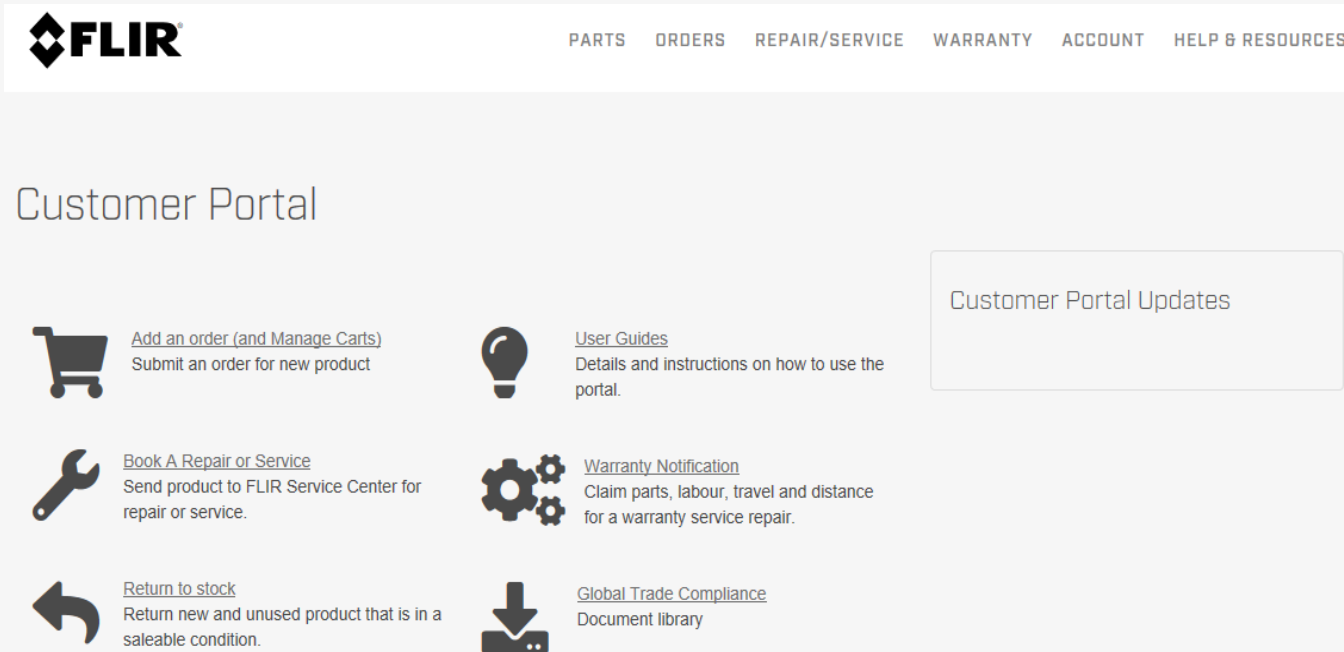
Once you receive this message FLIR staff will set your account privileges and you will receive an email notification as to successful approval.

The team aim to process access requests within 48 hours. Please ensure you check your spam folder.

If you have still not received approval notification then please contact one of the following:-

- US - CBUsupport.USA@flir.com
- EU/EMEA/AP - CBUsupport.EMEA@flir.com

Customer Portal - Home Screen



- Please now refer to other Customer Portal guides to further assist with your portal experience

- Any further questions? Please email the team:-
 - US - CBUsupport.USA@flir.com
 - EU/EMEA/AP - CBUsupport.EMEA@flir.com



The World's **Sixth Sense**[®]